

Bella Charca

Entry Gate Information & Procedures

The entry gate is designed to limit Bella Charca access to members, their families, and guests during nighttime hours. The gate is not intended, nor was it designed, to protect members or their property. Members are encouraged to consider individual, appropriate, and adequate measures to protect life and property, including home security systems. Members must ensure that their valuables are adequately secure.

- **Hours of Operation:** Gate operations are timer controlled with the gate programmed to be open during the day:
 - **Daily** 6 AM – 8 PM
 - **Member access** at all other times is by:
 - Auto Transmitter (Automobile Remote)
 - Key-code (Entered at the Gate Control Box)
 - Remote Authorization (Guest Request from Gate Control Box)
- **Member Access:**
 - **Automobile Remote Transmitter**
 - **Remote Authorization:** If requested, your name and (local) phone number is entered in the gate computer (member phone numbers are not displayed).
 - Guests contact you by scrolling through the member directory (at the gate control box) and key in the 3-digit code found next to your name. The system will place a 'call' to you and after speaking with the caller (calls are limited to 80 seconds), you may grant entry by pressing '9' on your phone.
 - To deny access simply hang up on the caller.
 - **Key-code:** A unique member access code will open the gate when entered at the gate call box. Primary purpose is to open gate when a member's remote transmitter is inoperative. Key-code access is slower and will often delay others.
 - May be distributed to family members to be used for gate access at any time.
 - Should not be given to non-family individuals.
 - Compromised codes will be deleted and a new code issued upon written request.
 - **Replacement Transmitters** are available at the Belton HOA office for \$45 each.
- **Gate Malfunction** (will not open):
 - **If the gate truly malfunctions** and will not open or close, place a call to the HOA Emergency number 254/760-0665
 - **If the Gate is operable but the phone system is down**, you may provide guests with your Key-Code for entry.

Please report suspicious activities or vehicles to the Nolanville Police Department.